

# Complaint form: Cable glands

## Customer data

Customer  
name:

Contact person:

Address:

Phone:

## Complaint data

Complaint nr.:

HAG article nr.:

Delivery note:

Claimed  
quantity:

Delivered  
quantity:

Replacement  
goods required? Yes No

## Further information regarding the complaint

1. Please state the reason for the complaint
2. Please describe the problem or how it occurs / has occurred
3. Please describe the application
4. With which other article was the complained item combined?

5. Ambient conditions

5.1 Temperature range °C

5.2 Air humidity %

5.3 UV / ozone contact Yes No

5.4 Were storage conditions according to  
DIN 7716 complied with? Yes No

6. How long was the article in use / installed? months

7. Tightening torque applied [Nm]

8. What other substances / media did the article  
come in contact with?

9. Which cables / cores were used?  
(diameter / cross-sections)

10. Sealing aids uses

11. Transition resistance  $\Omega$